

## Internet Infrastructure Professional Services

### Where Experience Meets Innovation

Our goal is to enable enterprises around the world to optimize the performance, reliability, and security of their Internet applications and infrastructure. Our suite of Professional Services has been developed to ensure that our customers maximize their return from NeuStar's managed services, both operationally and financially.

Whether you're looking to launch a new Internet application, expand your Internet infrastructure, or resolve performance issues with your current operations, NeuStar's Professional Services team draws on a wealth of experience and advanced analytical tools so our consultants will deliver against your IT objectives. We can help you implement, maintain, and improve your IT infrastructure while reducing your total costs of ownership.

#### Professional Services Offering

<b>Internet Application Performance Analysis</b>	<p>Our consultants will help you better understand the current performance of your Internet applications, identify the key issues, and develop an improvement plan. The analysis includes:</p> <ul style="list-style-type: none"> <li>• Short-term monitoring engagement</li> <li>• Deep application analysis using RIA monitoring, full-page breakdown, Yslow, etc.</li> <li>• Clear, actionable recommendations on how to improve performance</li> </ul>
<b>Security &amp; Reliability Services</b>	<p>Our professional services team can provide you with the peace of mind that your network infrastructure is operating reliably and securely, whether it is through a comprehensive security audit or monitoring a critical application. Our services include:</p> <ul style="list-style-type: none"> <li>• DDI Security Assessment - a security review of your existing DNS, DHCP, IPAM (DDI) infrastructure</li> <li>• DNS Cache Poisoning Assessment - a risk evaluation of the susceptibility of your online operations to the growing threat of malicious cache poisoning.</li> <li>• Application Monitoring - an extended monitoring of critical applications to ensure consistency of service across time of day or geographic location.</li> </ul>
<b>Integration and Migration Services</b>	<p>Our professional services team ensures your migration to NeuStar's Internet Infrastructure services is both smooth and seamless. Whether you need help migrating your existing DNS data to the UltraDNS Managed DNS Service, or you're migrating from your current web/application performance monitoring solution to Webmetrics, our consultants have a vast experience to draw on. Our services in this area include architecture review, project management &amp; planning, assistance with process/procedure conversion, help Desk scripting, dashboards &amp; reports, custom configuration using APIs, analysis of existing DNS/DHCP solution, data migration and much more.</p>

#### KEY BENEFITS OF Professional Services

- Consulting from DNS/DHCP experts
- Consulting from web performance monitoring and management experts
- Experienced in developing 99.999% infrastructure
- Proven delivery approach
- Customized solutions
- Global reach



<p><b>Training Services</b></p>	<p>To ensure you're fully utilizing all the features of our managed services, our consultants can provide private training sessions – either via webinar or onsite - on a variety of topics including;</p> <ul style="list-style-type: none"> <li>• Webmetrics account administration</li> <li>• UltraDNS account administration and advanced UI topics</li> <li>• Webmetrics RIA scripting</li> </ul>
<p><b>Technical Account Management (TAM) Service</b></p>	<p>NeuStar Professional Services is dedicated to ensuring its customers fully realize the value of our portfolio of managed services. Our TAM service provides you access as required to a member of our professional services team to address any issues you have, be it training, performance, or optimization, of your managed service. And we don't just answer your questions, we make sure you're asking the right ones!</p>

**About NeuStar**

NeuStar (NYSE: NSR) is a leading provider of essential clearinghouse services to the global communications and Internet industry. NeuStar has demonstrated its value and operational excellence time and time again, to support the explosion in global growth and diversity of technologies, networks, service providers and end user services.

For more information:  
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